



Skin Matters Client Forms

First name *

Last name *

Phone number *

Email *

Do you have any allergies? *

Have you used any medicated skin care in the past 2 weeks? *

Yes

No

If yes, please name the product(s) below: *

Business Policies

Cancellation Policy

Cancellation Policy

We ask that you give our office a 24 hour notice in the event you need to reschedule or cancel your appointment. Please make sure you speak to a front desk receptionist to confirm any changes or cancellation. You can call 404-228-7080 directly or you can also send us an email at feedbacksmms@gmail.com. Please note that you must get a verbal/email confirmation that your appointment has been cancelled to ensure that you will not be charged.

We require that all clients retain a valid credit card on file for our cancellation policy. Please note that if you miss your appointment and your credit card is outdated or is not on file, you will not be able to book another appointment until you have paid off the charge and have updated your card information. We will not charge the credit card on file as long as you make any adjustments to your scheduled appointment within the 24 hour window.

No Show Policy

If you miss your appointment without cancelling 24 hours in advance, you will be subject to pay an inconvenience fee. A \$25 fee for appointments that take less than 30 minutes and \$50 charge for all other appointments will be charged to your credit card on file. If the payment does not go through, your account will be suspended until you take care of any charges on your account.

Running Late..?

If you are running late to an appointment (within the 10 minute grace period), please call our office to let us know. We will try to accommodate you as soon as possible. However, there may be a wait and/or the necessary time for your appointment may need to be shortened.

Consent Forms

Before going to your appointment, we request that you fill out the consent forms you will find in your email. There will be a link attached to the appointment confirmation email. If you're not sure where to look for the consent on the email, or if you run into any errors accessing the forms, you may fill out the form on this link: <https://skinmatters2.com/intake-foms>

Policy

Consent & Release

I acknowledge that the practice of skincare, including microablation, microcurrent, microdermabrasion, micro-needling, electrolysis, facials, body treatments, laser treatments, peels, dermaplaning, and many others, is not an exact science and that no specific guarantees will or have been made concerning expected results. I understand that some clients experience more change and improvements than others. In almost all cases, multiple treatments may be necessary in order to see any significant change.

I also realize that the following risks and hazards may occur in connection with a particular treatment

including but not limited to unsatisfactory results, poor healing, discomfort, redness, blistering, nerve damage, scarring, infection, changes in skin pigment, and increased hair growth. I understand that even

though all precautions are taken during my treatment, not all risks are known in advance.

Given the above, I understand that response to treatment varies on an individual basis and that specific results are not guaranteed. I agree to hold harmless and release Skin Matters Med Spa and any of its officers and staff for any condition or result, known or unknown, that may arise as a result of treatment I choose to receive.

Skin Matters uses SMS/text messaging to confirm appointments, send receipts and communicate. I agree to receive text messages from Skin Matters Med Spa. YES or NO?

All of Groupon packages expire 10 months from the first day it was redeemed. Please acknowledge you understand. YES or NO?

All of Skin Matters packages expire after two years as long as at least one service has been used. Please acknowledge you understand. YES or NO?

Signature

Please sign here to consent to cancellation and liability information *

Clear

* Indicates a required field

Done